



# BRUSH BOX

# FAQ

## What is BrushBox?

BrushBox is the version of Photoshop's Preset Manager you've always hoped for. You can now organize your brushes and tool presets into folders. Drag and drop presets into any order you'd like, delete the ones you never use, color code, mark your favorites, and fsearch for presets by name. Enjoy your complete control.

## Nice! Are there any other features?

Sure are!

- Customize your folder fonts.
- Add custom backgrounds.
- Brush Preset Options.
- Save out your folders as individual ABR's or TPL's.

## What versions of Photoshop can I use BrushBox with?

Currently BrushBox is supports Photoshop CS5, CS6, CC2015.1 and above.

## Can I install BrushBox on my PC/Mac/Surface/etc?

You can! BrushBox is compatible with all versions of Windows, Mac, as well as supports all drawing tablets.

## I have a Computer and a Laptop, how many licenses should I buy?

You only need one license per person. We know artists tend to have multiple work stations and wanted to accomodate for that. :)

## Can I sync my BrushBox settings between computers?

You can! See the User Guide section "Exporting and Importing".

## Can I have Nested Groups (aka group within a group)?

Unfortunately not at this time. Derrick is looking into this feature though.

## My payment wont go through?

All payment issues will have to go through Gumroad, you can contact them here: [support@gumroad.com](mailto:support@gumroad.com).

## I'd like a refund.

Sorry you didn't enjoy BrushBox! Please email us and we'll get you sorted out. :) [support@brushbox.cc](mailto:support@brushbox.cc)

## I can't install BrushBox because it's an "unidentified developer". What do I do?

This is a very simple fix. Go to your BrushBox .pkg file. Control + Click on it, select "Open" from the pop up menu. Your computer will then ask if you would like to open. Confirm that an you should now be able to install BrushBox.

## I still can't install! or I have a bug!

Please send an email to [support@brushbox.cc](mailto:support@brushbox.cc) with the following information:

- A detailed description of your bug/issue.
- Are you using a Mac or Windows? And what version?
- What version of Photoshop do you have? (this can be found under "Help > About Photoshop...")

## Can you add " \_\_\_\_\_ " feature?

Please send an email to [support@brushbox.cc](mailto:support@brushbox.cc) and include "Suggestion" in the subject line. We are always looking for new features to add in future releases. :)